PRESENTATION OF FINANCIAL RESULTS

For the year ended 09 January 2016







The Elephant in the Room.....

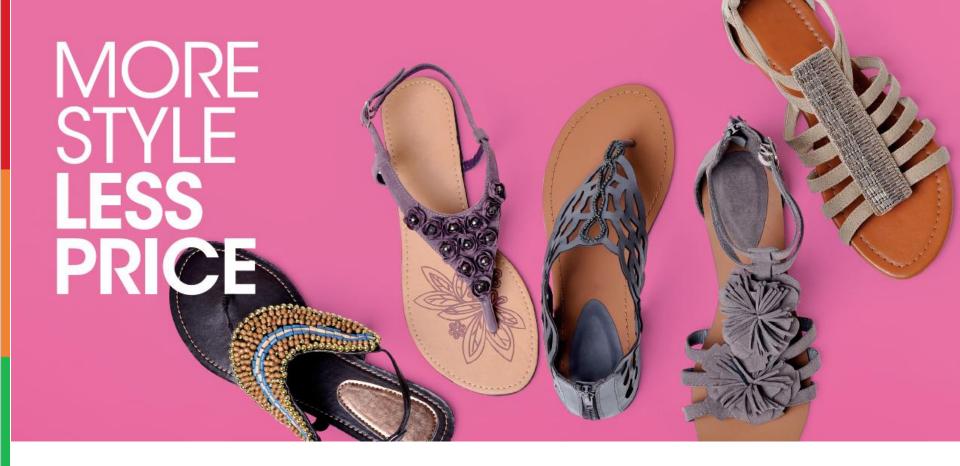




The Year after Extended Credit

| | TRUWORTHS | | EDGARS | | |
|-------------------|----------------------|-----------------|----------------------|-----------------|--|
| CALENDER YEAR* | Turnover Growth % | PAT Growth % | Turnover Growth % | PAT Growth % | |
| F2012 | 9.8 | 16.8 | 17.8 | 8.7 | |
| F2013 | 2.5 | 9.8 | 7.6 | 11.6 | |
| F2014 | (18.1) | (152.6) | 11.3 | 22.3 | |
| F2015 | 9.9 | 162.9 | (13.6) | (11.9) | |

^{*}For January to December.





AGENDA:

STRATEGIC AND OPERATIONAL UPDATE

KEY FEATURES OF THE YEAR





SALES

Challenging
economic
environment plus
High Base
following
Extended Credit

Retail Sales

√ 13.6%

Cash Sales
 [√] 7.9%

• Credit sales

√ 15.8%



RESULTS

Profit for the year of \$3.9m.
Positive Operating Cash flow - \$4.1m

Operating Cash ↑ 284% flow



STRATEGY

Focus on Customer Centricity & Value Preservation.

- Differentiation of Chains & Products.
- Improved Product assortments.
- Business Process Re-Engineering.
- Reducing Costs.
- Leaner Business Model by 0617

KEY STATEGIC INITIATIVES: 3 YEARS



PEOPLE

- Critical skills preservation
- Talent Management
- Upskilling Staff
- Performance Management
- Incentivising Productivity
- Restructuring to enhance accountability, productivity and succession planning

SERVICE

- Convenience & Revamps (medium term)
- Store Rationalisation (short term)
- New Stores, particularly Jet (MT)
- Customer Centric Service & Thinking
- Increased focus on the "Customer Service Continuum"

INTERNAL PROCESSES

- ERP implementation for improved information systems to aid in informed and timely decision making
- Reengineering processes to enhance productivity and efficiency
- More efficient supply management system to reduce lead times.

PRODUCT

- Compelling Value, Brands, Prices,
 Fashionability, Freshness, Quality in assortments
- Diversification of Assortments.
- Buying Right, Buying Smarter
- More efficient stock management

NEW PRODUCTS & BUSINESS - F2015



In 2015, the Group launched the following products:

- Jet credit was rolled out to all stores across the chain.
- Rollout of credit for the informal sector in Jet chain.

In 2014 Edgars Chain introduced Extended Credit which boosted sales but provided a very high base for the chain in 2015





THE CLUB & CSR

CLUB – Corporate Social Responsibility

- \$ 12,000 in cash and \$ 12,600 in Gift Vouchers were won by Club members.
- Each Club member who won selected a rural school of choice for the Club to make a donation in every issue.

| Number of Issues | 5 |
|--------------------|-----------|
| Number of Schools | 15 |
| Value of Donations | \$ 50,000 |

In total, more than \$145000 CSR spend on:

- Boreholes for waterless communities
- Anti Litter campaigns
- Environment and wildlife
- Orphanages
- Feeding the hungry
- Education

We also nurtured and trained young Zimbabwean Designers

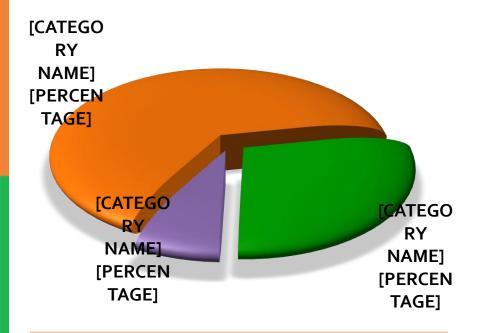




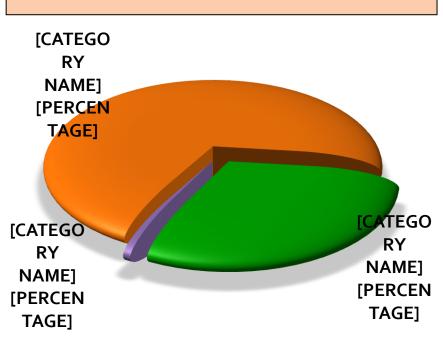


SEGMENT ANALYSIS - TURNOVER CONTRIBUTION

Unconsolidated



Consolidated

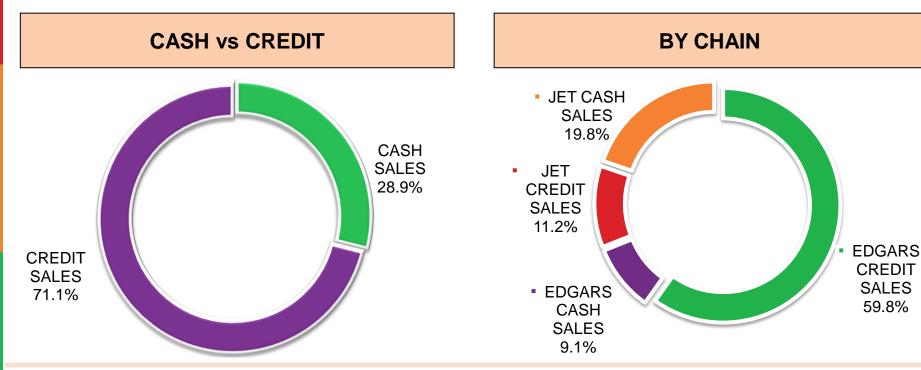


- Jet Chain contribution grew 8.9% with the full rollout of credit in F2015
- Edgars chain contribution declined.

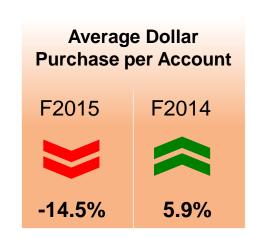
 Carousel third party sales grew by 10.7% over F2014.

TURNOVER SPLIT





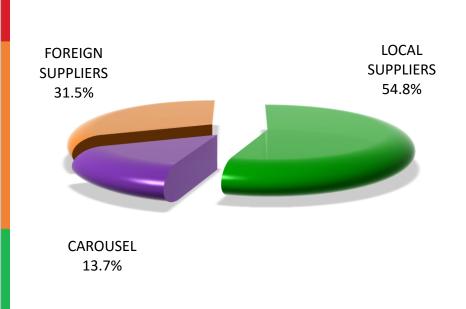
- Credit Sales decline of 15.8%.
- Cash Sales were lower than last year by 7.9%

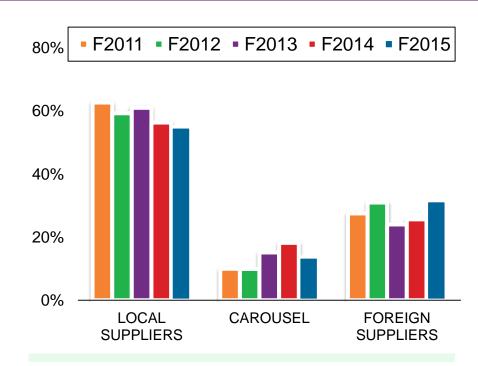




MERCHANDISE - PROCUREMENT







- Total merchandise purchases declined by 9.1% over F2014.
- Merchandise purchases from foreign suppliers grew by 11.8% over F2014.
- Procurement from local, external suppliers remained in the same range as last year.



-31.6%

Carousel Purchases

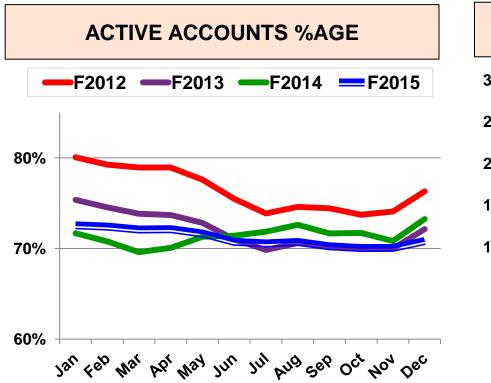




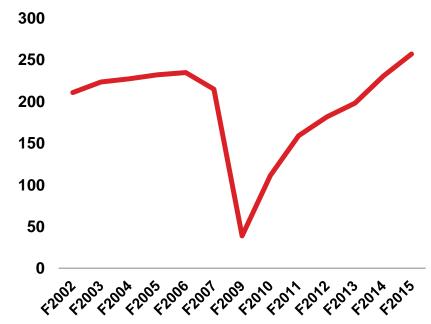
Quality Men's and Ladies' watches available at selected **Edgars** stores.



ACCOUNTS PERFORMANCE



TOTAL ACCOUNTS (000s)



- Average number of new accounts per month = 3,975 accounts (7.6% growth).
- Accounts growth spurred by the full roll out of Jet Credit.
- Average active accounts percentage = 71.2%
- Our SME. financial Inclusion project performed within expectations

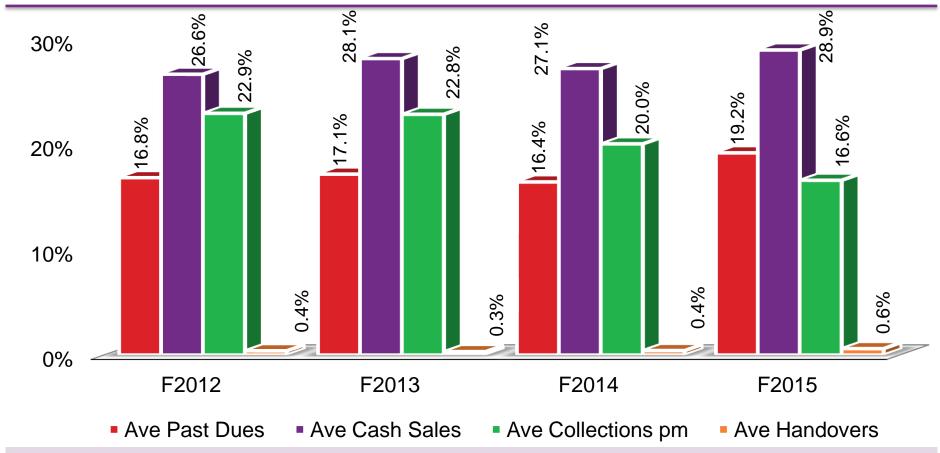


11.6%

Total Accounts

CREDIT MANAGEMENT – DEBTORS STATISTICS





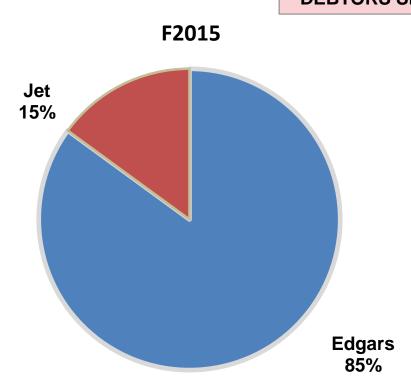
- F2014 and F2015 ratios include Jet Chain which launched full credit in F2015.
- Overall collection rates came down due to introduction of longer term credit to customers. Collections grew 3.3%
- Doubtful Debt Provisions increased from 2% to 6% YOY

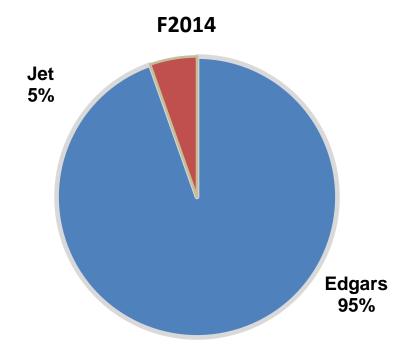


DEBTORS AND STATISTICS











3.3%

COLLECTIONS

AGENDA:

FINANCIAL REVIEW







CHAIN STATISTICS

| | EDGARS CHAIN | | | JET CHAIN | | | |
|----------------------------|--------------|---------|-------------|-----------|--------|-------------|--|
| | F2015 | F2014 | % change | F2015 | F2014 | % change | |
| No. of stores | 28 | 28 | - | 25 | 25 | - | |
| Trading space (sqm) | 28,486 | 28,486 | - | 11,796 | 11,796 | - | |
| Turnover per sqm (\$) | 1,498 | 1,968 | (23.9) | 1,628 | 1,322 | 23.1 | |
| Turnover per Employee (\$) | 120,570 | 121,093 | (0.4) | 95,055 | 74,972 | 26.8 | |
| Unit sales '000 | 2,159 | 2,862 | (24.6) | 2,091 | 1,806 | 15.8 | |



10.8%





FINANCIAL HIGHLIGHTS

| | FY2015 | FY2014 | % change |
|--------------------------------|------------|-------------|-------------|
| Retail Sales | 62,272,354 | 72,071,863 | (13.6) |
| Net Profit Margin % | 6.4 | 7.2 | (11.6) |
| Earnings per Share (cents) | 1.77 | 2.02 | (12.3) |
| Trade and Other Receivables \$ | 32,344,417 | 34,315,693 | (5.7) |
| No. of Accounts | 257,003 | 230,381 | 11.6 |
| Gearing | 0.66 | 0.89 | 26.2 |
| Net Equity per Share (cents) | 9.07 | 7.48 | 21.3 |
| Cash flow from operations \$ | 4,102,291 | (2,231,255) | 283.9 |
| Borrowings @ year end \$ | 18,024,941 | 20,342,034 | (11.4) |



STATEMENT OF COMPREHENSIVE INCOME

| \$ 000 | FY2015 | FY2014 | % change |
|---|----------|----------|----------|
| Retail Sales | 62,272 | 72,072 | (13.6) |
| Gross Profit | 28,669 | 33,421 | (14.2) |
| Gross Profit Margin % | 46.0 | 46.4 | (8.0) |
| Other (Losses)/Gains | (24) | (28) | 12.2 |
| Credit Management & Debt Collections | (6,104) | (3,788) | (61.1) |
| Store Expenses | (12,620) | (13,286) | 5.0 |
| Depreciation | (1,213) | (994) | (22.1) |
| Other Operating Expenses | (10,409) | (11,029) | 5.6 |
| Finance income | 10,511 | 5,123 | 105.2 |
| Finance costs | (2,735) | (1,944) | (40.7) |
| Profit before Tax | 6,073 | 7,475 | (18.8) |
| Taxation | (2,108) | (2,292) | 8.0 |
| Profit after tax | 3,964 | 5,184 | (23.5) |
| Other Comprehensive Income | 605 | - | 100.0 |
| Total Comprehensive Income for the period | 4,569 | 5,184 | (11.9) |



AGENDA:

LOOKING FOWARD





OUR FORECAST FOR 2016



2016 Targets

Turnover Growth

Finance Costs

Borrowings @ year end

No. of Accounts

Gearing

Around 0% or more but dependent on Civil Service Layoffs / Bonuses

< 4.2%

+/- \$17m

300,000

+/-0.60



QUESTIONS



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